

Seawolf Physical Therapy 12201 Industry Way, Suite 4 Anchorage, AK 99515 Phone 907-677-9653 Fax 907-677-9657 www.seawolfpt.com

Notice Of Privacy Policy

The following is the privacy policy ("Privacy Policy") of <u>Seawolf Physical Therapy</u> ("Covered "Entity") as described in the Health Insurance Portability and Accountability Act of 1996 and regulations promulgated thereunder, commonly known as HIPAA. HIPAA requires Covered Entity by law to maintain the privacy of your personal health information and to provide you with notice of Covered Entity's legal duties and privacy policies with respect to your personal health information. We are required by law to abide by the terms of this Privacy Notice.

Your Personal Health Information

We collect personal health information from you through treatment, payment and related healthcare operations, the application and enrollment process, and/or healthcare providers or health plans, or through other means, as applicable. Your personal health information that is protected by law broadly includes any information, oral, written or recorded, that is created or received by certain health care entities, including health care providers, such as physicians and hospitals, as well as, health insurance companies or plans. The law specifically protects health information that contains data, such as your name, address, social security number, and others, that could be used to identify you as the individual patient who is associated with that health information.

Uses or Disclosures of Your Personal Health Information

Generally, we may not use or disclose your personal health information without your permission. Further, once your permission has been obtained, we must use or disclose your personal health information in accordance with the specific terms that permission. The following are the circumstances under which we are permitted by law to use or disclose your personal health information.

Without Your Consent

Without your consent, we may use or disclose your personal health information in order to provide you with services and the treatment you require or request, or to collect payment for those services, and to conduct other related health care operations otherwise permitted or required by law. Also, we are permitted to disclose your personal health information within and among our workforce in order to accomplish these same purposes. However, even with your permission, we are still required to limit such uses or disclosures to the minimal amount of personal health information that is reasonably required to provide those services or complete those activities.

Examples of treatment activities include: (a) the provision, coordination, or management of health care and related services by health care providers; (b) consultation between health care providers relating to a patient; or (c) the referral of a patient for health care from one health care provider to another.

Examples of payment activities include: (a) billing and collection activities and related data processing; (b) actions by a health plan or insurer to obtain premiums or to determine or fulfill its responsibilities for coverage and provision of benefits under its health plan or insurance agreement, determinations of eligibility or coverage, adjudication or subrogation of health benefit claims; (c) medical necessity and appropriateness of care reviews, utilization review activities; and (d) disclosure to consumer reporting agencies of information relating to collection of premiums or reimbursement.

Examples of health care operations include:

(a) development of clinical guidelines; (b) contacting patients with information about treatment alternatives or communications in connection with case management or care coordination; (c) reviewing the qualifications of and training health care professionals; (d) underwriting and premium rating; (e) medical review, legal services, and auditing functions; and (f) general administrative activities such as customer service and data analysis.

As Required By Law

We may use or disclose your personal health information to the extent that such use or disclosure is required by law and the use or disclosure complies with and is limited to the relevant requirements of such law. Examples of instances in which we are required to disclose your personal health information include: (a) public health activities including, preventing or controlling disease or other injury, public health surveillance or investigations, reporting adverse events with respect to food or dietary supplements or product defects or problems to the Food and Drug Administration, medical surveillance of the workplace or to evaluate whether the individual has a work-related illness or injury in order to comply with Federal or state law; (b) disclosures regarding victims of abuse, neglect, or domestic violence including, reporting to social service or protective services agencies; (c) health oversight activities including, audits, civil, administrative, or criminal investigations, inspections, licensure or disciplinary actions, or civil, administrative, or criminal proceedings or actions, or other activities necessary for appropriate oversight of government benefit programs; (d) judicial and administrative proceedings in response to an order of a court or administrative tribunal, a warrant, subpoena, discovery request, or other lawful process; (e) law enforcement purposes for the purpose of identifying or locating a suspect, fugitive, material witness, or missing person, or reporting crimes in emergencies, or reporting a death; (f) disclosures about decedents for purposes of cadaveric donation of organs, eyes or tissue; (g) for research purposes under certain conditions; (h) to avert a serious threat to health or safety; (i) military and veterans activities; (j) national security and intelligence activities, protective services of the

President and others; (k) medical suitability determinations by entities that are components of the Department of State; (l) correctional institutions and other law enforcement custodial situations; (m) covered entities that are government programs providing public benefits, and for workers' compensation.

All Other Situations, With Your Specific Authorization

Except as otherwise permitted or required, as described above, we may not use or disclose your personal health information without your written authorization. Further, we are required to use or disclose your personal health information consistent with the terms of your authorization. You may revoke your authorization to use or disclose any personal health information at any time, except to the extent that we have taken action in reliance on such authorization, or, if you provided the authorization as a condition of obtaining insurance coverage, other law provides the insurer with the right to contest a claim under the policy.

Miscellaneous Activities, Notice

We may contact you to provide appointment reminders or information about treatment alternatives or other health-related benefits and services that may be of interest to you. We may contact you to raise funds for Covered Entity. If we are a group health plan or health insurance issuer or HMO with respect to a group health plan, we may disclose your personal health information to be sponsor of the plan.

Your Rights With Respect to Your Personal Health Information

Under HIPAA, you have certain rights with respect to your personal health information. The following is a brief overview of your rights and our duties with respect to enforcing those rights.

Right To Request Restrictions On Use Or Disclosure

You have the right to request restrictions on certain uses and disclosures of your personal health information about yourself. *You may request restrictions on the following uses or disclosures*: to carry out treatment, payment, or healthcare operations; (b) disclosures to family members, relatives, or close personal friends of personal health information directly relevant to your care or payment related to your health care, or your location, general condition, or death; (c) instances in which you are not present or your permission cannot practicably be obtained due to your incapacity or an emergency circumstance; (d) permitting other persons to act on your behalf to pick up filled prescriptions, medical supplies, X-rays, or other similar forms of personal health information; or (e) disclosure to a public or private entity authorized by law or by its charter to assist in disaster relief efforts.

While we are not required to agree to any requested restriction, if we agree to a restriction, we are bound not to use or disclose your personal healthcare information in violation of such restriction, except in certain emergency situations. We will not accept a request to restrict uses or disclosures that are otherwise required by law.

Right To Receive Confidential Communications

You have the right to receive confidential communications of your personal health information. We may require written requests. We may condition the provision of confidential communications on you providing us with information as to how payment will be handled and specification of an alternative address or other method of contact. We may require that a request contain a statement that disclosure of all or a part of the information to which the request pertains could endanger you. We may not require you to provide an explanation of the basis for your request as a condition of providing communications to you on a confidential basis. We must permit you to request and must accommodate reasonable requests by you to receive communications of personal health information from us by alternative means or at alternative locations if you clearly state that the disclosure of all or part of that information could endanger you.

Right To Inspect And Copy Your Personal Health Information

Your designated record set is a group of records we maintain that includes Medical records and billing records about you, or enrollment, payment, claims adjudication, and case or medical management records systems, as applicable. You have the right of access in order to inspect and obtain a copy your personal health information contained in your designated record set, except for (a) psychotherapy notes, (b) information complied in reasonable anticipation of, or for use in, a civil, criminal, or administrative action or proceeding, and (c) health information maintained by us to the extent to which the provision of access to you would be prohibited by law. We may require written requests. We must provide you with access to your personal health information in the form or format requested by you, if it is readily producible in such form or format, or, if not, in a readable hard copy form or such other form or format. We may provide you with a summary of the personal health information requested, in lieu of providing access to the personal health information or may provide an explanation of the personal health information to which access has been provided, if you agree in advance to such a summary or explanation and agree to the fees imposed for such summary or explanation. We will provide you with access as requested in a timely manner, including arranging with you a convenient time and place to inspect or obtain copies of your personal health information or mailing a copy to you at your request. We will discuss the scope, format, and other aspects of your request for access as necessary to facilitate timely access. If you request a copy of your personal health information or agree to a summary or explanation of such information, we may charge a reasonable cost-based fee for copying, postage, if you request a mailing, and the costs of preparing an explanation or summary as agreed upon in advance. We reserve the right to deny you access to and copies of certain personal health information as permitted or required by law. We will reasonably attempt to accommodate any request for personal health information by, to the extent possible, giving you access to other personal health information after excluding the information as to which we have a ground to deny access. Upon denial of a request for access or request for information, we will provide you with a written denial specifying the legal basis for denial, a statement of your rights, and a description of how you may file a complaint with us. If we do not maintain the information that is the subject of your request for access but we know where the requested information is maintained, we will inform you of where to direct your request for access.

Right To Amend Your Personal Health Information

You have the right to request that we amend your personal health information or a record about you contained in your designated record set, for as long as the designated record set is maintained by us. We have the right to deny your request for amendment, if: (a) we determine that the information or record that is the subject of the request was not created by us, unless you provide a reasonable basis to believe that the originator of the information is no longer available to act on the requested amendment, (b) the information is not part of your designated record set maintained by us, (c) the information is prohibited from inspection by law, or (d) the information is accurate and complete. We may require that you submit written requests and provide a reason to support the requested amendment. If we deny your request, we will provide you with a written denial stating the basis of the denial, your right to submit a written statement disagreeing with the denial, and a description of how you may file a complaint with us or the Secretary of the U.S. Department of Health and Human Services ("DHHS"). This denial will also include a notice that if you do not submit a statement of disagreement, you may request that we include your request for amendment and the denial with any future disclosures of your personal health information that is the subject of the requested amendment. Copies of all requests, denials, and statements of disagreement will be included in your designated record set. If we accept your request for amendment. We will make reasonable efforts to inform and provide the amendment within a reasonable time to persons identified by you as having received personal health information of yours prior to amendment and persons that we know have the personal health information that is the subject of the amendment and that may have relied, or could foreseeably rely, on such information to your detriment. All requests for amendment shall be sent to Seawolf Physical Therapy 12201 Industry Way Anchorage AK.

Right To Receive An Accounting Of Disclosures Of Your Personal Health Information

Beginning April 14, 2003, you have the right to receive a written accounting of all disclosures of your personal health information that we have made within the six (6) year period immediately preceding the date on which the accounting is requested. You may request an accounting of disclosures for a period of time less than six (6) years from the date of the request. Such disclosures will include the date of each disclosure, the name and, if known, the address of the entity or person who received the information, a brief description of the information disclosed, and a brief statement of the purpose and basis of the disclosure or, in lieu of such statement, a copy of your written authorization or written request for disclosure pertaining to such information. We are not required to provide accountings of disclosures for the following purposes: (a) treatment, payment, and healthcare operations, (b) disclosures pursuant to your authorization, (c) disclosures to you, (d) for a facility directory or to persons involved in your care, (e) for national security or intelligence purposes, (f) to correctional institutions, and (g) with respect to disclosures occurring prior to 4/14/03. We reserve our right to temporarily suspend your right to receive an accounting of disclosures to health oversight agencies or law enforcement officials, as required by law. We will provide the first accounting to you in any twelve (12) month period. All requests for an accounting shall be sent to Seawolf Physical Therapy 12201 Industry Way Anchorage AK.

Complaints

You may file a complaint with us and with the Secretary of DHHS if you believe that your privacy rights have been violated. You may submit your complaint in writing by mail or electronically to our privacy officer, Seawolf Physical Therapy 12201 Industry Way Anchorage AK. A complaint must name the entity that is the subject of the complaint and describe the acts or omissions believed to be in violation of the applicable requirements of HIPAA or this Privacy Policy. A complaint must be received by us or filed with the Secretary of DHHS within 180 days of when you knew or should have known that the act or omission complained of occurred. You will not be retaliated against for filing any complaint.

Amendments to this Privacy Policy

We reserve the right to revise or amend this Privacy Policy at any time. These revisions or amendments may be made effective for all personal health information we maintain even if created or received prior to the effective date of the revision or amendment. We will provide you with notice of any revisions or amendments to this Privacy Policy, or changes in the law affecting this Privacy Notice, by mail or electronically within 60 days of the effective date of such revision, amendment, or change.

On-going Access to Privacy Policy

We will provide you with a copy of the most recent version of this Privacy Policy at any time upon your written request sent to <u>Seawolf Physical Therapy</u> 12201 Industry Way Anchorage AK 99515.

Privacy Statement I have read the privacy statement and agree with its content. If I had any questions they were answered to my satisfaction.				
Printed Name	Signature			
If applicable, minor's name	Date			



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Patient Intake Form

	Patient Information	
Name:	Date of Birth:	SSN: Gender: M F
Mailing Address:	Zip: Email Addres	ss:
Primary Phone: ()	Other Phone: ()	Marital Status: M S D W
Employer:	Work Phone:	
Referring Physician:		
	Emergency Contact Information	
Name:	Phone Number:	
	Relationship:	
	Insurance Information:	
	•	Claim#
	Phone Number:	
	Primary DOB:	
	/orker's Compensation No Fault/Accident	
Secondary Company Name:	Polic	y/Claim#
Address:	Phone Number:	
Primary Policy Holder:	Primary DOB:	Relationship:
Primary Address:	Phone:	
	Vorker's Compensation No Fault/Accident	Date Of Injury:

Patient History/Self Assessment

Date:								
Patient Name:		D(OB:	Heigh	nt:	_ Weigh	nt:	
MEDICAL HISTORY/	SUMMARY	' LIST:						
Diabetes		oke	Y/N	Unexplained	Weight lo	ss/gain	Y/N	
Breathing Difficulties	Y/N He	art Trouble	Y/N	Cancer			Y/N	
Arthritis/Gout	Y/N Fra	ctures	Y/N	Numbness/Ti	ngling		Y/N	
High Blood Pressure		pression		Tape allergy			Y/N	
Tobacco Use	Y/N Ost	teoporosis	Y/N	Adverse respo	onse to ne	edles?	Y/N	
Other:								
Surgeries/Injections:_								
Medications:							_	
Allergies:								
 When did yo 	ur symptor	ns begin? _						
2. Date of surge	ery (if appli	cable):						
				If yes,				
4. Mark where								
i. Wark where	your pullys	symptoms t	ar e 011 e	ine diagram be	210 11.			
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() (1/	(1)(1)	17					
J.L.	州	285	الك					
	90	••						
6. What makes	symptoms	worse?						
7. What makes	symptoms	better?						
8. Work/home	restriction	s due to co	ndition	?				
9. What treatm								
Hobbies/recr	eation:							

Patient History/Self Assessment

What goals do you have for therapy?	
Extra space for other pertinent information:	



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Consent for Treatment / Benefit Assignment / Release of Information

medical care and Additionally, I h Medicaid, private	ndersigned, do hereby agree and give consent for treatment considered medically necessary and propereby assign all medical benefits to include material insurance, and third party payers to Therapist C and I hereby authorize said assignee to release	per in diagnosing my medical condition. jor medical benefits to which I am entitled, in central, Inc. A photocopy of this assignment is	ncluding Medicare, to be considered as
	Printed Name	Signature	
	If applicable, minor's name	Date	



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Financial Policy Statement

We require that arrangements for payment of your estimated share be made today. If your insurance carrier does not remit payment within 60 days, the balance due in full will be your responsibility without benefit of deduction. From time of billing you have 30 days to pay your bill in full. If payment of due balances are not made in full within 30 days of billing a 5% monthly late charge will be added to the bill as well as a .5% monthly administration charge until the bill is paid in full. If there is no payment of your account within 120 days of your first statement the account may be sent to a collection agency. I understand that I am responsible for any court costs, collection agency fees, and/or attorney fees needed to collect monies owed to Therapist Central, Inc. dba: Seawolf Physical Therapy.

In the event that your insurance company requests refund of payments made, you will be responsible for the amount of money refunded to your insurance company. If any payment is made to you by your insurance or other third party for services billed by us, you recognize an obligation to promptly remit same payment and explanation of benefits to Therapist Central, Inc. dba: Seawolf Physical Therapy.

Be advised that if you claim Worker's Compensation benefits and are subsequently denied such benefits, you may be responsible for the total amount of charges for services rendered to you.

All no-fault claims and other third party claims made by the patient must provide a secondary insurance and with this instrument signed acknowledge the right of lien by Therapist Central, Inc. dba: Seawolf Physical Therapy as the uncontested first right in payment of unpaid bills related to the care received upon settlement of claims. Therapist Central, Inc. dba: Seawolf Physical Therapy has the right to carry a .5% per month administrative fee after 90 days of unpaid bills along with the liquidated damages of 5% late fee.

A \$35 cancellation fee is charged for appointments missed without 24 hours prior notice

A copy of a valid credit card will be kept on file to assist you with timely payment of your bill. A written or e-mailed notice of intent to seek payment via the card on file shall be forwarded to all accounts within the good standing grace period 7 days prior to the charge. Should the account be overdue the prior notice may be waived in order to achieve a zero sum balance of your bill.

Printed Name	Signature		
If applicable, minor's name	Date		